

Credentialing Agreement and Release Authorization

The International Society of Arboriculture, Inc. (ISA) is a voluntary, non-profit, professional association. The ISA Credentialing Program tests qualified practitioners in the field of arboriculture who have met the professional knowledge and skill standards established by ISA.

As an applicant or certificant:

1. I acknowledge that I have read and understand all of the terms and conditions of ISA Certification as defined in the pertinent Application Guide and in policies of the ISA Credentialing Program.
2. I agree not to release confidential examination materials or participate in fraudulent test-taking practices.
3. I understand that the ISA Credentialing Program is separate and distinct from all other ISA programs and services. ISA Credentialing is not the same as ISA Membership. Unless I am also an ISA Member, I cannot use any ISA Member marks or logos.
4. I agree to provide the ISA Credentialing Program with complete and accurate information related to my certification application and certification, including all changes to home or business address, telephone, or e-mail within sixty (60) days of such a change.
5. I agree that the ISA Credentialing Department has the right to contact any person or organization as part of the review of my initial application. I authorize the release of any information requested by ISA for the purpose of reviewing my application. I agree that ISA has the right to notify appropriate organizations if my application contains false information.
6. I understand that maintaining my ISA Certification is based on my fulfillment of all certification and recertification requirements, including compliance with the Code of Ethics and Ethics Case Procedures.
7. I agree to report to the ISA Credentialing Department my conduct that may violate any provision of the Code of Ethics or the Certification Program Ethics Case Procedures, within sixty (60) days of my knowledge of such conduct. This reporting requirement applies to behavior or activities that occurred on or after the date that I applied for ISA certification. (NOTE: Any conduct to be reported under this term must be provided on a separate sheet of paper, and submitted with this agreement.)
8. I understand that certification granted by ISA does not represent licensure, registration, or other authorization to practice or to conduct business activities for a fee or otherwise.
9. I agree to indemnify and hold ISA and its agents, employees, representatives, and successors harmless against and release them from any and all third party claims, suits, complaints, losses, or liability (claims) (including attorney fees) arising out of or related to my ISA credential, my use and/or display of ISA Credentialing marks or designations or references to the ISA Credentialing Program, my professional activities and services, or my other business activities.
10. I understand that ISA credentials that I have earned are personal to me and may not be transferred or assigned to any other individual, organization, or entity. With respect to my use and/or display of ISA credentialing marks in connection with professional business activities, I agree to comply with all applicable ISA policies.
11. After being granted ISA Credential, I understand that ISA may be asked by individuals or organizations to verify my credential, including dates of issuance and expiration, and, and I agree that such information may be released.
12. I agree that ISA may publish certain professional information concerning me and my ISA credentials online, including my employer and business contact information. I may opt out of having this information published by contacting the ISA Credentialing Department at isa@isa-arbor.com. I further agree that information contained in my application for ISA certification may be used for research and statistical purposes.
13. In the event that my ISA certification expires, is suspended, or is revoked, I agree to immediately stop using and/or displaying the relevant ISA credentialing mark/logo, and any other designation indicating an affiliation with the relevant ISA credential. Further, I agree to return any ISA-issued certificate and to comply with any additional directives of the ISA Certification Program.
14. ISA retains sole ownership of all certificates and identification cards issued to the credential holder.